

## We will be happy to hear from you

We'll receive complaints and follow-ups through one of the following channels:



Free Number

**8003040400**



Complaints Email:

**info@ajt.com.sa**



Social Media - Twitter Account:

**@AJT\_Care**



Website:

**www.aljaziratakaful.com.sa**

Once a complaint is submitted through any of our official channels, you will receive a complaint reference number. You may use the reference number to inquire about the status of your complaint. If you are not satisfied with the settlement of the complaint, you can contact:

**Council of Cooperative Health  
Insurance (CCHI):**

**www.cchi.gov.sa / 920001177**

**Saudi Central Bank  
(SAMA Cares):**

**www.samacares.sa**

**General Secretariat of the  
Committees for Resolution of  
Insurance Disputes and Violations:**

**www.idc.gov.sa**